



## Warranty Manager

TenneT is growing fast to realize its strategic ambitions. We play a leading role in driving the energy transition.

We are looking for a passionate Warranty Manager at our location Arnhem who will contribute to this and that might be you?

### Your contribution to TenneT

As Warranty Manager you are responsible for the handling of the warranty cases.

- Handling of defect notifications related to contractors i.e. communication, exchange of data
- Ability to manage the project related warranty claims and collect in a central collection point. Perception of the project central collection point for the warranty claim notifications
- Handling of warranty claims with regards to the established warranty process
- Usage of the project management tool (Think Project)
- Periodic status updates and coordination with the contractor  
Internal reporting (Key Performance Indicators)  
Participating in clarifying discussions with the contractor
- Quality assurance / sanity check:
  - Is the defect registered in the SAP System with appropriate reference numbers?
  - Was the defect identified and documented before hand over
  - Quality check notice of defects: form is correctly completed, defect is clear, comprehensible, accurately described
  - Consultation with responsible operational engineer, service group technician etc. may be necessary with regards to claims.
  - Warranty defect – entry in the list/forwarding to the specific contractor
  - Update the status change in the status overview list and in tp! with supporting documents

### Additional information

- The weekly working time is 40 hours
- Type of contract is indefinite
- Job interviews for this position will be in English and Dutch. Please send us your resume and motivational letter (for TenneT and for the position) in English as well
- The salary range for this role is between € 3.879,- and € 7.660,- gross per month based on 40 hours in salary scale 8 of our TSO collective labor agreement.

### Our offer



### Our recruiting process

In our online-application-form you can apply within only some minutes as long as this job is posted. Afterwards we screen your application and get back to you as soon as possible.

For further questions regarding the recruiting process please contact:

Sumeyra Balcioglu  
People | Talent Acquisition  
06 42163816

## Your profile and background

- This position requires a Master's Degree or Diploma in Natural Science or Engineering or comparable qualification.
- You are able to manage uncertainties, you can develop frameworks to estimate them, test these frameworks in discussions with others.
- IT knowledge especially Microsoft office and Think Project is required.
- Open style of communication, actively discuss with your colleagues and know how to convince others with arguments.
- You are fluent Dutch and English (both written and spoken), German would be preferable but not mandatory (internal meetings are in English).
- You are willing to travel as needed, to coordinate with internal and external stakeholders.

## This will be our challenge

Business Guidance provides advice for strategic, operational and financial planning and forecasting. We monitor, analyse and improve performance. Business Guidance safeguards TenneT's financial health by ensuring transparency, setting (financial) targets and reporting on the achievement of those targets.

TenneT is a leading European grid operator. We are committed to providing a secure and reliable supply of electricity 24 hours a day, 365 days a year, while helping to drive the energy transition in our pursuit of a brighter energy future – more sustainable, reliable and affordable than ever before. In our role as the first cross-border Transmission System Operator (TSO) we design, build, maintain and operate over 25,000 kilometres of high-voltage electricity grid in the Netherlands and large parts of Germany, and facilitate the European energy market through our 17 interconnectors to neighbouring countries. We are one of the largest investors in national and international onshore and offshore electricity grids, with a turnover of EUR 9.2 billion and a total asset value of EUR 45 billion. Every day our 8,300 employees take ownership, show courage and make and maintain connections to ensure that the supply and demand of electricity is balanced for over 43 million people.

TenneT is an equal opportunity employer for ALL and is fully committed to the principles of equal employment opportunity to ensure that all applicants and employees are considered for recruitment, promotion and employment regardless of their ethnic origin, skin colour, religion or belief, gender, national origin, age, disability, sexual identity, marital/family status.

## Lighting the way ahead together

<https://careers.tennet.eu/careers/JobDetail/71481>