



Communications Advisor Operate

Contribute to a reliable and safe electricity supply. With 25,000 kilometres of onshore and offshore high-voltage lines and over 9,000 employees, TenneT ensures the daily power supply to more than 43 million end-users in the Netherlands and large parts of Germany. TenneT is looking for driven professionals and experts that can drive the innovative and complex projects of the coming years.

Your contribution to TenneT

The Operate Division is responsible for ensuring the operational limits of the electricity grid 24/7, including power, voltage, current, stability and frequency, both in the Netherlands and across the European power system.

We are looking for a communication advisor for the Operate division. Operate plays a key role in the execution of European agreements and regional coordination. The department manages products and processes such as grid models, transmission capacity, balancing services, market products and settlement. In addition, Operate develops and operates robust market processes, procures ancillary services for balancing and congestion management, and oversees both pre and post operational activities to help maintain a secure and reliable electricity system.

For this role we seek an energizing colleague that knows how to set the right tone, has experience in working with different internal and external stakeholders and has an interest in the challenges of the energy transition. Your goal will be to foster the relation with our customers by drafting and executing communication plans, organising (online) events, and writing, editing and publishing content with a focus on market communication. Main external target audiences are TenneT's market parties, such as Balance Responsible Parties (BRPs), Balancing Service Providers (BSPs) or Congestion Services Providers (CSPs). But also internal alignment with colleagues from other units and/or advice to senior management on communication strategy is part of your role. Moreover, you will be responsible for organising the execution of TenneT's Customer Satisfaction Survey.

You will be part of the Management Services team within the Finance and Performance department. The team consist of twelve colleagues whom all have different focus areas, but you will work close together with two communication advisors that each have a different focus in topics.

Your main tasks/goals include

- Managing external and internal integrated communication plans;
- Together with the team designing and implementing communication strategies that resonate with different target audiences;
- Coordinating content execution in Dutch and in English;
- Planning events (e.g. the TenneT customer day) and communication measures (e.g. webinars) across different channels (e.g. mails, intranet and website);

Additional information

TenneT gives you the opportunity to contribute to a sustainable energy future. Together with colleagues, partners, and stakeholders, you work on innovative solutions that enable the energy transition. You'll have room to develop your talents in an environment where your growth is a priority.

We offer you:

- Type of contract is indefinite.
- A salary in scale 8: €4,276 to €8,443 per month (based on a 40-hour work week), excluding 8% holiday allowance, 6% year-end bonus and a flexbonus. Bandwith salary scale is based on education, experience, knowledge and internal equity.
- A solid pension through ABP, with 70% of the premium paid by us.
- 43 vacation days per year
- Hybrid working, including an internet allowance of €32.50 and a home-office allowance.
- Travel allowance: commuting allowance of €0,23 p/km nett and business of €0,44 p/km gross.
- A security check will be conducted for this position as part of the hiring process.

Flexible Conditions

We value a healthy work-life balance and your personal development. That's why we offer flexible benefits such as: Support for your vitality, with contributions towards a gym membership and health insurance. Development opportunities through the TenneT Academy, so you can continue to expand your knowledge and skills.

The position may gets unpublished earlier, so don't hesitate to apply!

Our offer



We are family friendly and flexible



Health - your basis



Modern working environment



Attractive remuneration and social benefits



Personal development

Our recruiting process

- Monitoring TenneT's reputation by organising the execution of the Customer Satisfaction Survey of TenneT's customers and market parties.
- Monitor and analyse the performance of content and mailings, and optimise campaigns based on those insights.

In our online-application-form you can apply within minutes as long as this job is posted. Afterwards we screen your application and get back to you as soon as possible with our response. Our selection process consists of two rounds of interviews.

For further questions regarding the recruiting process please contact:
Rutger Prins
People | Talent Acquisition
Rutger.Prins@TenneT.eu

Your profile and background

As a professional communications advisor, it is your second nature to give smart, thorough and surprising advice. You build bridges between people, are able to understand the complex playing field in which TenneT operates, and combines this with operational determination (output driven). You are familiar with a diverse scale of communication means, channels and tools, for which you also create the content. Do you have a hands-on mentality to get things done and excellent writing skills? Then we are looking for you!

- You have a HBO or WO education in the area of Communication, Marketing or Business Administration
- You have strong communication skills, are persuasive and have a confident writing style
- You are proactive, you have a "can do" mentality and positive energy
- You have experience with project communication and organising events
- You have knowledge of various communication tools and channels
- You are a team player that can also work independently.
- You are fluent in Dutch (native or C1 level) and have excellent English writing and speaking skills

This will be our challenge

Operate is responsible for the end-to-end operation of the Dutch electricity grid and ensures security of supply, system stability, and market facilitation in the Netherlands and across Europe. Operate makes sure the lights stay on 24 hours a day, 365 days a year. Their goal is to provide our customers tomorrow with the same reliability they enjoy today.

AI and more about TenneT

Since we use AI as part of our recruiting process, we would like to create transparency and clarity at this point. The AI serves exclusively as a supporting and recommending tool to make our processes even faster and more efficient. At no time are automated decisions made.

TenneT is a leading European grid operator. We are committed to providing a secure and reliable supply of electricity 24 hours a day, 365 days a year, while helping to drive the energy transition in our pursuit of a brighter energy future – more sustainable, reliable and affordable than ever before. In our role as the first cross-border Transmission System Operator (TSO) we design, build, maintain and operate over 25,000 kilometres of high-voltage electricity grid in the Netherlands and large parts of Germany, and facilitate the European energy market through our 17 interconnectors to neighbouring countries. We are one of the largest investors in national and international onshore and offshore electricity grids, with a turnover of EUR 9.2 billion and a total asset value of EUR 45 billion. Every day our 8,300 employees take ownership, show courage and make and maintain connections to ensure that the supply and demand of electricity is balanced for over 43 million people.

Lighting the way ahead together

<https://careers.tennet.eu/careers/JobDetail/114742>